



Complaints Form

(March 2025)

Elevate Acro Gymnastics Club will follow up all complaints and concerns including those which are raised anonymously. In some cases, without an identified complainant, the club is unlikely to be able to proceed with actions, but in all cases, an initial assessment will be made to consider whether there is sufficient substance in the complaint to warrant some initial enquiries or risk assessment and if the Safeguarding Officer should be involved.

Complainants name:	Contact details (address):
Email address:	
Mobile/contact number:	
Details of person/issue you wish to make a complaint about and their role in the club:	
If your complaint is about more than one person please provide names and roles in the club:	
Please explain exactly what you are complaining about and why, include the names of any witnesses:	

Have you raised your complaint directly with the person yes/no, if not why not:
Please do not send a covering letter with this form, use this space to add any other relevant information:
What outcome are you looking for?

Please email this to our club at info@elevateacro.co.uk and safeguarding@elevateacro.co.uk.
Our policy is to acknowledge receipt within five calendar days.